

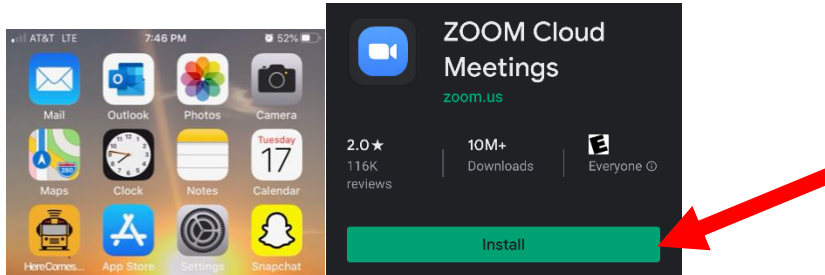
Virtual Visit with your Provider

Text Invitation

Download Zoom

Below are the steps to download the Zoom App that you will use to video chat with your provider.

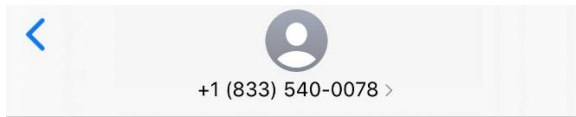
1. Go to your phone, or IPAD and locate “ZOOM FOR CLOUD MEETINGS” in the App store.



2. Download the app to your phone.
3. **When Zoom is downloaded you can close the App Store. You may see the screen below just Close it.**



1. Look for a text invite like below. This is the invitation to your virtual visit.
2. You will receive 2 reminders before your appointment: (1) 2 hours prior; and (2) 15 minutes prior to your appointment.
3. Click the link from your text 15 minutes before your appointment.



Text Message
Yesterday 11:44 AM

<https://hub.securevideo.com/Pass/Join/989630458> -
SecureVideo Session with
----- - Mon,
3/16 at 11:45 AM (ET) -
CLICK LINK TO JOIN -
(RSVP reply Y or N)

You will now be taken to SecureVideo.

1. You are now ready to sign your Consent for Video Visit.
2. Click "SUBMIT" under Session Documents. This will bring up the Consent for Virtual Visit for you to sign.

1:07 a|r 72%

hub.securevideo.com

SecureVideo
any telehealth use case

Session -

Tuesday, 3/17/2020

1:15pm (ET)

Request Dial-In

Add to Calendar

Enter Waiting Room

Please RSVP Now

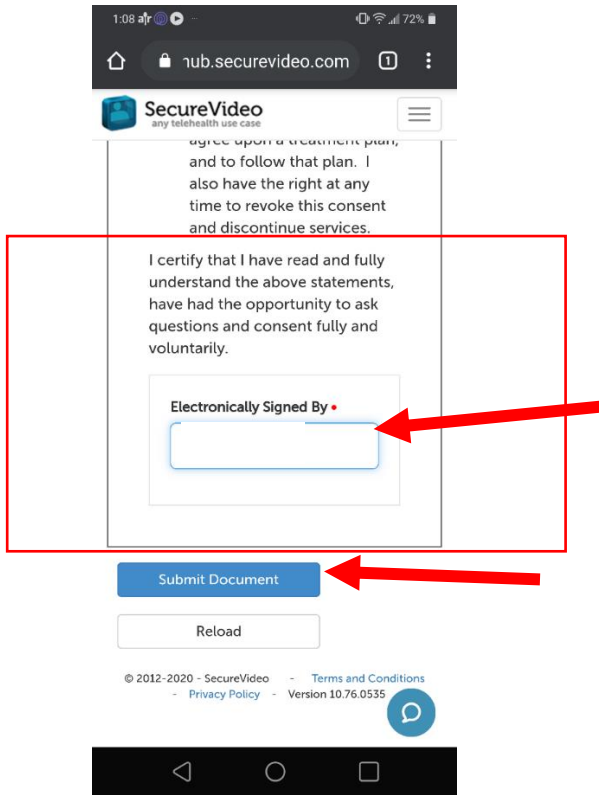
Document Type	Status
Consent to Treat	Required pre-session -

Submit

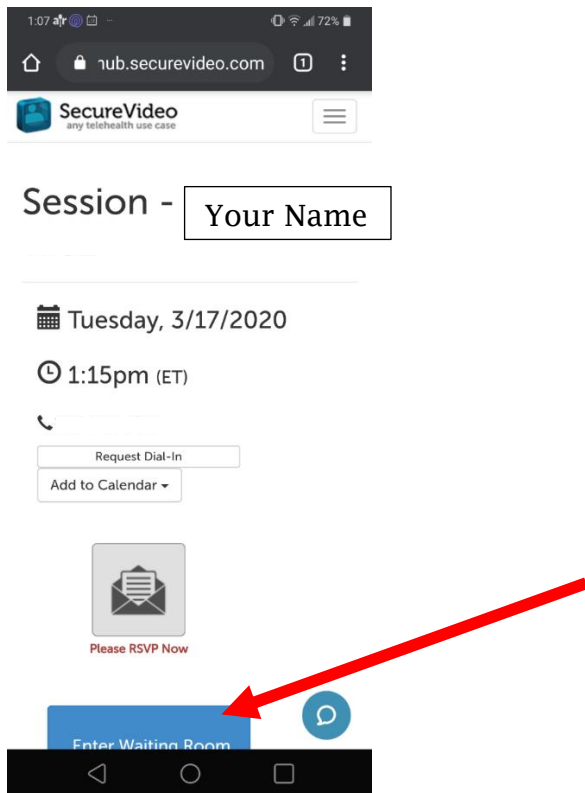
Install Zoom

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- Privacy Policy - Version 10.76.0535

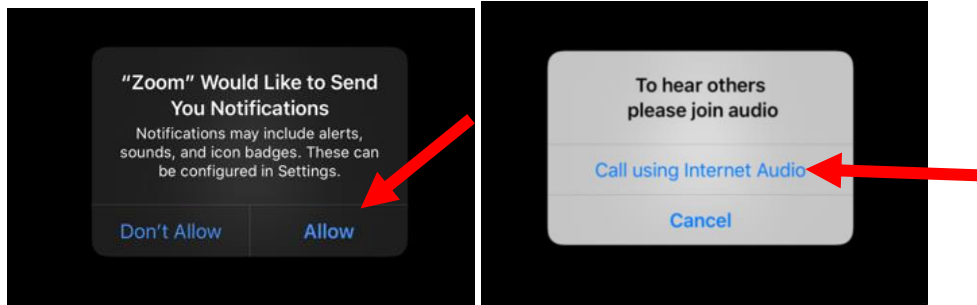
1. Once you review the Consent for Virtual Visit, you would type your name in the “ELECTRONICALLY SIGNED BY” field and click “SUBMIT DOCUMENT”



3. You will now enter the “WAITING ROOM” by clicking “WAITING ROOM”.



4. You will be asked to open “ZOOM” please press “OPEN”.
5. You may see these two questions. Please click Allow, and Call Using Internet Audio. This allows you to communicate with your provider and see your provider in video.



6. You will now be in waiting room. Make sure to click the red "START VIDEO" button at the bottom of your screen.
7. You should see yourself on your phone screen. Please wait your provider will be with you shortly.

